CMA's Patient Portal - General Information

What is the Patient Portal?
The Patient Portal provides you with secure, online access to portions of your medical record, as well as an easy and convenient way to communicate with the practice through a secure internet connection.

With the patient portal, you will be able to:
- Send and receive non-urgent messages and information from your doctor's office, including test results and educational material
- Request a refill for a medication prescribed by a provider at the practice
- Easily notify the practice of changes to your personal information, including phone number, address, and insurance changes
- View upcoming and previous appointments, including the doctor and location of those appointments
- View and/or print your current medications and allergies list
- Pay your bill on-line

How is the Patient Portal secure?
- Access to your portal account is controlled through secure access codes, personal ID's, and passwords. Only you will have access to the login information needed to view your account.

What are the benefits of the Patient Portal?
The Patient Portal helps you take a more active role in your healthcare.
- It provides you and CMA with a more efficient means of communication, eliminating sources of frustration such as "phone tag." You will also be able to print or download portions of your chart to take with you to other providers participating in your care, thus reducing the amount of paperwork you may need to fill out.
- It helps to eliminate the amount of paper waste a practice produces. Documents, letters, and orders that might otherwise be mailed to you can be sent quickly and conveniently to your portal account. You will continue to have access to these documents until you choose to delete them from your inbox, so you won't have to worry about important medical papers or letters getting damaged or lost.

What do I need to have to use the Patient Portal?
You will need access to a computer connected to the internet and with an up-to-date browser. You will also need an email address. We'll use the email address you provide to notify you when you have a new message in your portal account. We recommend that you use an email address to which only you have access.

How do I sign up?
Each active patient has the ability to set up a patient portal account. To activate your account, you will need to obtain an activation code from us, which you may obtain at an appointment or by calling the office and requesting that we mail it to you. Once you receive the code, you will be able to create your username, password, and other login information used to verify your identity. If you would like to activate your portal account, please contact the office to receive your activation code.
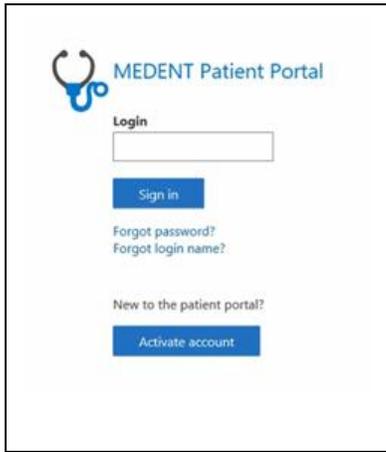
Welcome to CMA's

New and Enhanced

Patient Portal

An online resource that provides secure access to portions of your medical record and an easy way to communicate with your practice.

The Patient Portal is completely secure, and allows you to exchange non-urgent messages with your practice, and as well as view lab results and documents.
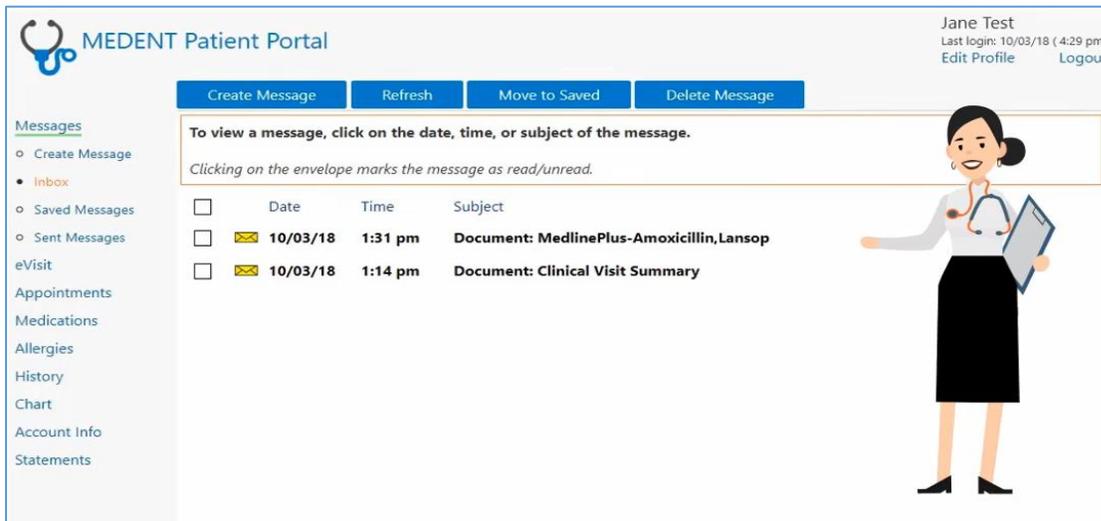
Need to change your contact, insurance information? Patient Portal also has an account information tab, where you can view and update your personal information.
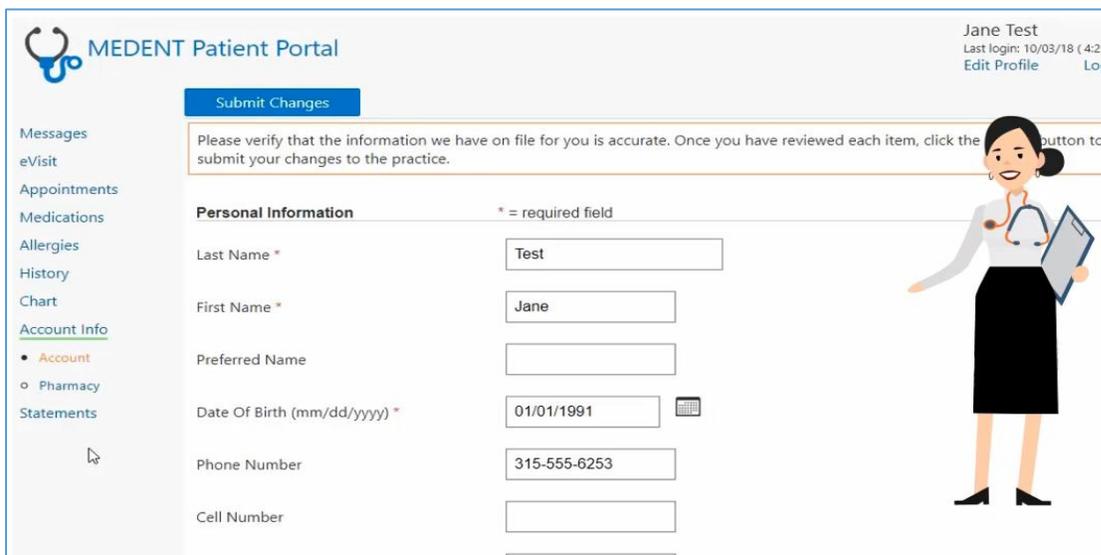
Allergy and Medication tabs help you stay up to date on your current lists and allow you to review allergy and drug information and request prescription refills through the portal.

Lastly, our Patient Portal has an Appointments tab, which lets you view upcoming and previous appointments. Here you can see the date, time and location information of the appointment, as well as the provider you are scheduled to see.